

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

AUG 09 2002

PATENT & TRADEMARK OFFICE

Applicant(s): Mingte Chen, Anil K. Annadata, Leon Chan  
Assignee: Siebel Systems, Inc.  
Title: Adaptive Communication Application Programming Interface  
Serial No.: 09/823,828 Filing Date: March 31, 2001  
Examiner: Unassigned Group Art Unit: 2152  
Docket No.: SBL0006US Client Ref. No.: SIEB064/US

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Austin, Texas  
August 2, 2002

COMMISSIONER FOR PATENTS  
Washington, D. C. 20231

Technology Center 2100

PRELIMINARY AMENDMENT

Dear Sir:

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,828. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-identified case. Entry of this amendment is respectfully requested.

IN THE CLAIMS

The following is a clean version of the entire set of pending claims. Claims 69-86 are amended and claims 87-103 are added.

1. (As Filed) An inter-module interface definition comprising:  
a command definition, wherein  
said command definition comprises commands for interfacing with a multi-channel, multi-media, communication queuing system.

2. (As Amended) The inter-module interface definition of claim 1, wherein the command definition includes at least one of the following channel driver commands to:

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